



WELCOME TO AMERICAN HEALTHCARE ETHICS AND COMPLIANCE

American HealthCare has a comprehensive ethics and compliance program which includes standards of compliance and ethical conduct, ensuring that everyone in the company is aware of and abides by those standards, several methods to report possible misconduct, auditing and monitoring compliance risk areas, and complete organizational support for the ethics and compliance program. [Click here to read more.](#)

HOTLINE

American HealthCare maintains two hotlines, one for residents and family members and one for employees. These hotlines may be used for obtaining guidance on ethics and compliance, or for reporting concerns. American HealthCare encourages resolution of issues at the local level, that is, with the supervisor, another member of management, the Vice President of Human Resources, or the Compliance Officer whenever possible, but individuals may always contact the hotline:

Resident and Family member: 1-800-330-6090

Employee: 1-800-826-6762

Calls to the hotline are anonymous unless you choose to identify yourself. There will be no discipline or retribution for anyone who reports a possible violation in good faith.

POLICIES AND PROCEDURES

Many areas of compliance are complex and require additional guidance in the form of policies and procedures.

CODE OF CONDUCT

American HealthCare's Code of Conduct provides guidance to American HealthCare colleagues with ethical and legal standards. Please take some time to read our Code of Conduct to see the high standards by which our colleagues live.